



LET'S TALK ABOUT
Chegg[®]

OCTOBER 18, 2022

TN TECH ACADEMIC INTEGRITY STATEMENT

“The Tennessee Tech University community requires work produced by students in the course of their studies represents their personal efforts and requires that students properly acknowledge the intellectual contributions of others.” ([source](#))



SUPPORTING THE LEARNING PROCESS

"Chegg provides products and services to support the needs of the modern student. Many of today's learners are working to support themselves, facing financial challenges, and fulfilling responsibilities as parents or caregivers – all while pursuing their education."



Study Help

Learning companion with step-by-step solutions, created by vetted experts across academic fields



Writing Support

Helping students catch plagiarism mistakes, find grammar errors, and create citations and bibliographies



Flashcards

Student memorization aids



Math Solver

Math calculator with step-by-step explanations and graphing functionality



Practice Problems

Expert-created practice sets to help students assess their proficiency with course concepts



Concept Guides

Detailed overviews focused on subject concepts and core competencies



Books

Rent or buy books and eTextbooks



Skills

High quality online skills-based courses

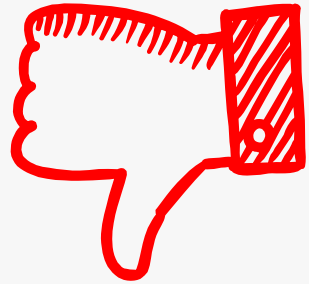


SUPPORTS & SERVICES

CHEGG DOES:

- ✓ Provide in-product reminders of Honor Code when students submit questions for help
- ✓ Review potential violations of Honor Code or Terms of Use and take swift action to investigate and address the matter
- ✓ Train dedicated experts to identify and flag content that violates Honor Code Policy
- ✓ Protects exam integrity with Honor Shield
- ✓ Leverage keyword detection systems to identify obvious exam questions, manually reviewed by Content Moderation team
- ✓ Cooperates with verified investigations
- ✓ Enforce Honor Code Policy with technology and human support
- ✓ Remove any content identified through a valid notice of copyright infringement submitted by the copyright owner
- ✓ Limit the number of questions a subscriber can ask per month
- ✓ Restrict subscribers account sharing





CHEGG DOES NOT:

- X Allow subscribers to ask multiple questions at once
- X Allow peer-to-peer content sharing on the platform
- X Only allows a Chegg Expert to provide question responses

DID YOU KNOW?

Chegg has multiple safeguards in place to support academic integrity.



- ✓ Honor Shield proctoring support
- ✓ Honor Code investigations
- ✓ Honor Code reminders for users
- ✓ Training to spot exam questions
- ✓ Copyright Policy
- ✓ Honor Code Policy
- ✓ Dedicated customer service support for faculty

(source)

HONOR SHIELD

- ✓ Free answer-blocking tool that helps college **educators** ensure integrity of exams.
- ✓ During test time, students will get a warning whenever they use Chegg to look for answers to exam questions.

✓ Sign up

- create an Honor Shield account with .edu email
- verify email and begin using service
- *students do not need to sign up*



✓ Upload

- upload exam questions 48 hours prior
- set a timeframe between 4-24 hours
- Chegg blocks answers during exam period



✓ Finish up

- students do not need to do anything on their end
- content deleted from system at end of exam period
- does not retain any content once exam is completed

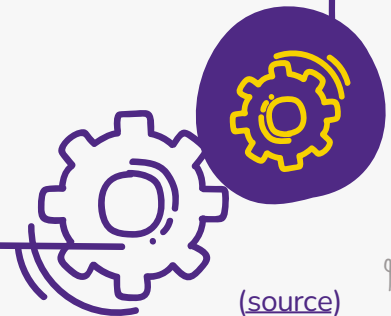
POLICIES AND PRICING

Chegg Honor Code

- ✓ Services should only be used to support learning and assist with understanding coursework
- ✗ Use of any information provided or available on platform for any service used to cheat on an exam or graded work is a violation of Honor Code

The image shows two pricing options for Chegg services. The top option is 'Chegg Study' for \$15.95/month, which includes homework help (checked) but excludes quiz & exam help, math help, and writing help. The bottom option is 'Chegg Study Pack' for \$19.95/month, which includes all four services: homework help, quiz & exam help, math help, and writing help. Both options have a 'Join now' button.

Service	Chegg Study (\$15.95/mo.)	Chegg Study Pack (\$19.95/mo.)
Homework help	✓	✓
Quiz & Exam Help	✗	✓
Math help	✗	✓
Writing help	✗	✓



TIPS FOR EDUCATORS

Things to Consider

- ✓ Online learning tools are designed to support students' learning and supplement classroom instruction
- ✓ Modern students have access to an unprecedented number of resources
- ✓ Tn Tech [Volpe Library Learning Center \(Tutoring\)](#) online & in-person options

Set Clear Expectations

- ✓ Clearly communicate what is considered acceptable use of online resources and be explicit which tools are appropriate
- ✓ Define how resources should be cited
- ✓ Clarify what is permissible and under what circumstances – “open book” tests



(source)