

# University Library Committee

March 5, 2013

**Present:** Daniel Badoe, Cynthia Bryant, Mark Groundland, Brian Huguenard for Deborah Ballou, Judy Hull, Tammy Howard, Nancy Mielke, Stacy Tomas, Doug Bates

**Absent:** Chris Brown, Elizabeth Boucher, Deborah Setliff, Debbie Thurman, Jared Woodward, Chelsey Mixer

Dr. Daniel Badoe, Chairperson, called the meeting to order.

Agenda -- The agenda was approved with a motion from Mark Groundland, and a second from Stacy Tomas.

Minutes -- The minutes of the fall meeting were distributed via email. There was one correction deleting the second "the" in the second paragraph of the "Dean's Report." The minutes were approved as corrected with a motion from Mark Groundland and a second from Stacy Tomas.

Election of Chairperson -- After opening the floor for nominations for chairperson, Dr. Badoe graciously agreed to serve another year. He was unanimously elected chairperson for 2013-14.

Meeting Dates -- The committee prefers to keep the meeting dates as they have been for several years: two weeks after fall break, and two weeks prior to spring break. A Tuesday is preferred. (*Sharon Buckner will let the committee members know as soon as the dates are requested on the administrative calendar.*)

Dean's Report –

The blinds in the library are being replaced over spring break with shades. Office areas will have a choice of keeping the blinds in addition to the shades.

The library is working on revamping the media center. We are creating a space that will allow students to work on projects and get help on multi-media projects. Collections from media will be relocated to the 3<sup>rd</sup> floor, and popular DVD's will be moved to the leisure reading area on 2<sup>nd</sup> floor.

The library plans to offer a service for presentation tutoring beginning in the fall. Holly Mills, in the Media Center, will be the person in charge of this service.

The library is in negotiations with the Technology Institute to move their services to the library building. Information Technology Services needs the Institute's current office space in Clement Hall. Their presence will be a benefit for the library and the campus. They will be moving into three rooms that are currently part of the media center.

The library building is still very busy with increases in gate count from fall 2011 to fall 2012. There is a lot of traffic in the tutoring areas. Based on the results of a survey, we have learned that students would like more tutoring and in courses from different academic disciplines, particularly physics and engineering. However, we have no control over that since the tutors are provided by the individual departments.

The library is currently offering a poster workshop. We are focusing on sessions in preparation for research day and projects day.

Library Materials Acquisition: Journals – The library has a 1.2 million dollar budget for materials that has remained static over the past 3 – 4 years. The cost of materials goes up each year, particularly journals which increase six-to-seven percent each year. The library has cut journal titles every three years since 2006, and is faced with the same issue this year. For 2012-13 “we are \$119,000 in the red; but we are able to cover those expenses this year.” In an earlier meeting with the Academic Deans, Dr. Bates mentioned to them that an alternative and sustainable model for acquisition of journals needs to be found since the current model is not financially sustainable.

A committee of librarians and faculty was formed that worked last summer and this fall to begin the transition to an article-based acquisition model, instead of a subscription-based model. The committee looked very carefully at usage statistics, and focused on low use-high dollar subscriptions, equating to high cost per article use. The committee's metric was cost per full-text download of an article. Based on those numbers, 182 titles were identified for cancellation. Dr. Bates presented the plan two weeks ago to the Deans, Provost Stephens, and Dr. Stinson. He emphasized the motivation for this model was based on economics and not based on a survey of the faculty which is different than what has been done in the past.

We investigated the possibility of providing article purchase to the faculty on an as-needed basis. Copyright Clearance Center (CCC) offers such a service called “Get It Now” (GIN). They currently offer over 9,000 journal titles from various publishers, and will deliver individual articles via PDF to your computer in 5 – 10 minutes. Of the 182 titles the library is canceling, all except 29 titles are covered in GIN. The exception is titles from Sage Publishers. Faculty will be offered a choice of acquiring the article via Interlibrary Loan or Get It Now. If faculty can wait a couple of days, they are encouraged to use ILL. If they need the article immediately and cannot wait, the article may be ordered via GIN. Each GIN transaction will cost the library approximately \$30.

There is a new management system in Interlibrary Loan, called ILLIAD. It is much faster than the old system. Most article requests are provided within 1 – 3 days.

By cutting 162 titles, the library will save \$380,000. The library will use approximately \$100,000 of this to pay for articles requested through GIN. If the savings can be carried over from year to year, this plan should sustain the budget for 7 to 8 years. Dr. Stinson gave Dr. Bates her assurance that the monetary savings will be carried forward from year to year. The GIN service will provide more access to journal titles than we could possibly afford to subscribe to.

We are unsure of the traffic and the management of GIN since it is a brand new service. It will be available to faculty and graduate students only. In addition to the PDF sent to the requestor, a copy of the article will also be emailed to Interlibrary Loan. We can retain it for one month only. The requestor may retain their copy indefinitely but cannot distribute it. The library will get a monthly report from GIN showing the email address of the requestor and what was ordered. This would allow us to see those who might be abusing the system.

Dr. Bates has talked to the personnel at Copyright Clearance Center and voiced his concerns that the publishers would pull their materials out of this service. CCC says the publishing industry realizes that the cost of journal subscriptions is no longer sustainable or affordable for most libraries. Each publisher sets their own price on GIN, and so they are generating some revenue by doing business with CCC.

From this point forward, the library must look very carefully at cost and usage of database/journal packages and subscriptions.

As the last piece of the puzzle, the library has to acquire a new link resolver that will allow the library's website to find the place the article is located. The link resolver will allow recognition of the publishers who work with GIN.

The date of implementation will depend upon when we get the link resolver. The journal titles we are planning to cancel are paid through December, 2013.

The original committee will have to be brought back together to work on a plan to spread the word about GIN. (Cynthia asked that Student Affairs staff be included in the distribution of information.)

The library would be receptive to faculty members paying for their GIN requests via grant money. However, in some cases there are limitations on what grant funds may be spent for.

We hope this is a new, better, and more robust resource for meeting the needs of faculty and graduate students.

Library Materials Acquisition: Books – The acquisitions model for books & media was created in 1970, and the formula used for allocating money was developed in the 1970's. The library plans to do away with allocations altogether. Our philosophy will be: If you want a book or media item, we will buy it for you. We will transition to this philosophy on July 1, 2013.

Dr. Bates has looked at the allocations and spending patterns of the departmental allocations for the past three years. On average, only 60 percent of the allocated dollars were spent, although different disciplines have different spending patterns.

You will no longer need to send your requests through your departmental/college liaison, unless the departments want to proceed that way. You may request your material by sending an email request or making a phone call to your subject librarian. Subject librarians have been given the responsibility for developing the library collection.

We want to increase the relationship between librarians and faculty, so we would like to maintain the department/college library liaison program.

This new method will allow flexibility to put dollars where it is needed. There will no longer be an end of the year rush to get materials ordered in April, May, and June.

The library has a new staff person, Jennifer Dewar, who is handling firm orders (books and media.) At some point in the near future, we may develop a special web form for submitting requests.

We have another new librarian joining the library in May, Stephanie Adams, who has been hired to manage the library's electronic resources.

Adjournment – With no further business, Mark Groundland made a motion for adjournment, Tammy Howard seconded the motion, and the motion carried.

**Thanks to everyone who attended the meeting.**

Minutes – Sharon Buckner

Approved – October 29, 2013