

FREQUENTLY ASKED QUESTIONS

Who do you serve?

The campus food pantry serves all Tennessee Tech students and employees, including those working through third party entities. At this time we do not serve anyone outside of our campus community.

Do I have to fill out an application to receive food?

Yes. There is an online application that is simple to fill out, and it lets our volunteers know you will be coming to pick up food. If you are unable to fill out the application online, you may fill out a paper version at the Outreach Center where the Food Pantry is housed. If you fill out the application at the pantry, you can pick your food up at the same time, but it is much faster to fill it out online.

When is the food pantry open?

The TTU Food Pantry is open Monday - Thursday from 9:00a.m. until 5:00p.m. If a client is unable to pick up food during the regularly scheduled times, we will work to make accommodations.

How often may I receive food?

Clients of the pantry may pick up food once a week.

May I send someone to pick up my food?

Yes. When you fill out the online application, in the "comments" section tell us who you will be sending to pick up your food.

How much food will I get?

Households with 1-2 people receive two bags of food.
Households with 3 people receive three bags

of food.

Households with 4 people receive four bags of food.

Households with 5 or more people receive 5 bags of food.

Do I get to pick out the food I receive?

Yes. You will have the opportunity to pick out the food you wish to receive. Our pantry's volunteers will guide you through this process once you arrive to pick up food.

Do you have food for infants and toddlers?

Yes, when available. We try to keep the pantry stocked with food for all ages.

Who runs your campus pantry?

The campus pantry is overseen by the staff of the University Service Center. They work closely with the volunteers that manage the basic functions.

If I use the pantry, will my information be kept confidential?

Yes. All staff and volunteers that work with the pantry are required to sign a confidentiality agreement stating they will maintain complete the privacy of client information or they will be subject to disciplinary action.

Do you accommodate food allergies or restrictions?

Yes. If you have a food allergy or restriction, we will accommodate this to the best of our ability.

Do you give away non-food items?

Yes, when available. We do receive donations of basic toiletry and household items. We hand these out when possible.