Setting Up Mobile App for TimeClock+

The TimeClock Plus® **MobileClock** app allows employees to log into TimeClock Plus and perform clock operations and view hours via an app on Android™ or Apple® smartphones and tablet devices. This is useful in cases where employees may be working on-site without access to **WebClock** or a conventional clock device.

After an employee uses MobileClock, managers can view where a punch took place via the built-in GPS tracking, and can even set GPS as a requirement.

Compatibility

- Android version 4.4 ("KitKat") or higher.
- iOS version 8 or higher for iPhone® and iPad®.

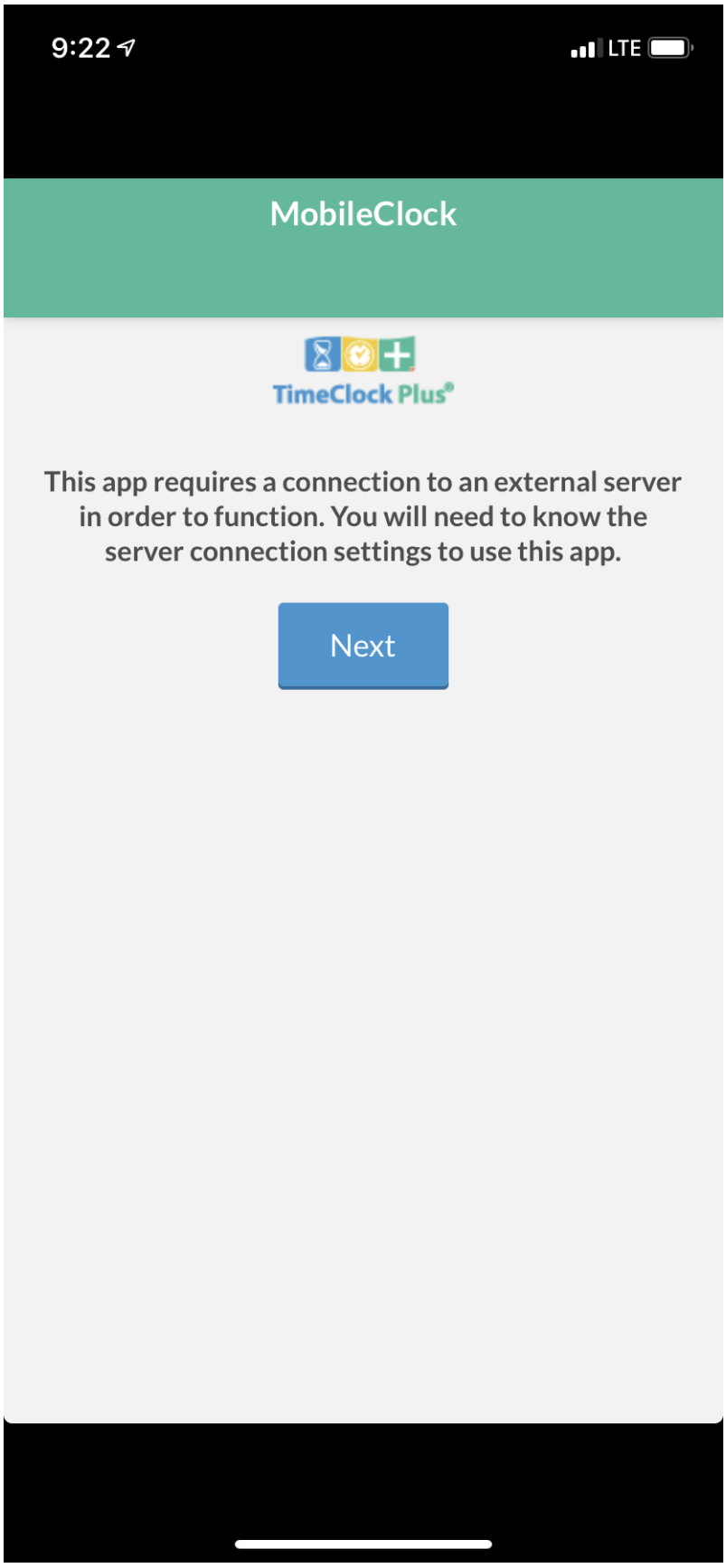
Installation and Setup

The MobileClock app is downloadable from Google Play™ and the Apple App Store®. To find it, simply search for "TimeClock Plus," choose MobileClock, and install it like you would any other app.

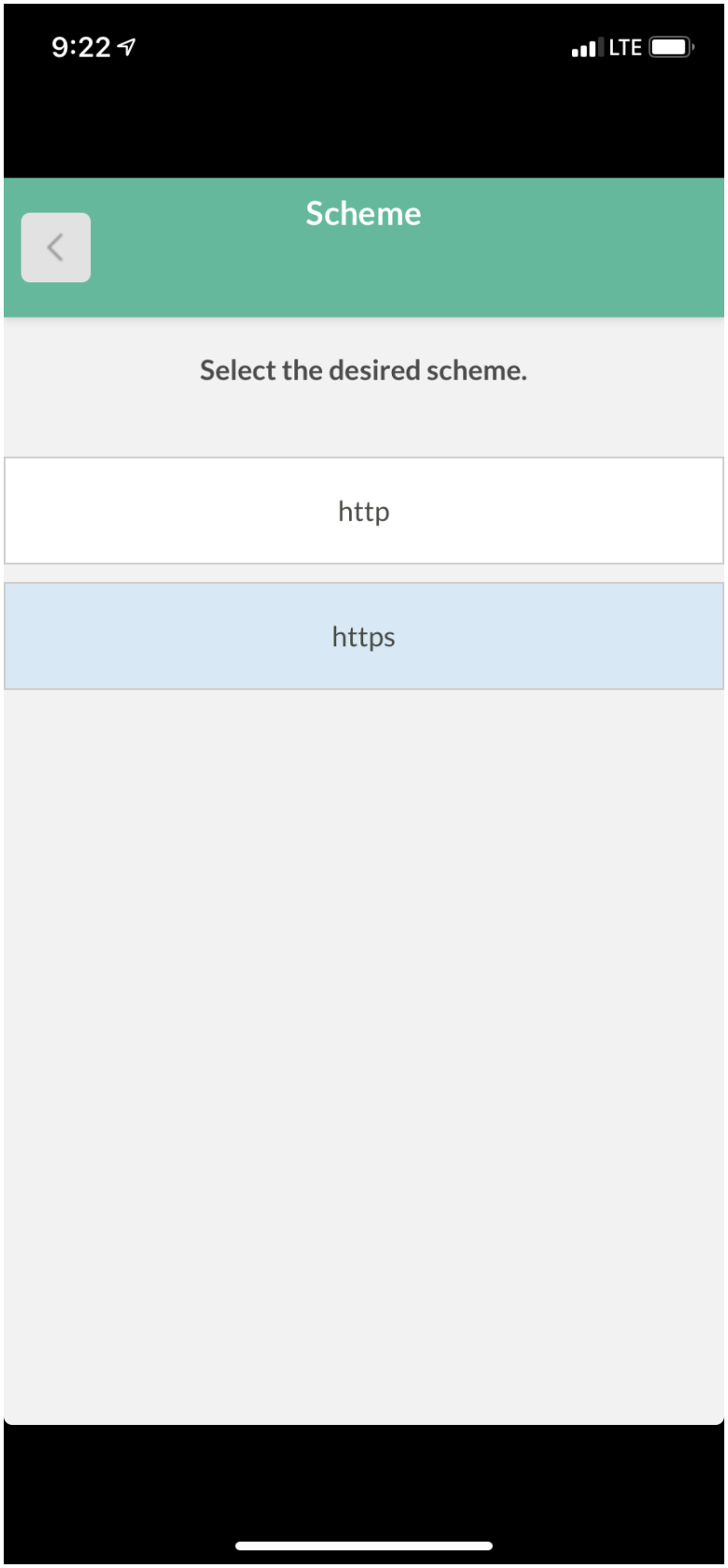
After installing, you will need to set up the app for the first time:

1. Open the app on your device. This should present you with an introduction screen. Press **Next**.
2. Enter correct information on each subsequent screen. This will consist of:
   - **Scheme**: Select **https**.
   - **Host**: 252651.tcplusondemand.com
   - **Port**: 443
   - **Namespace**: 252651
   - **Select Company**: You will choose your company from the list of available companies.
3. If the settings are correct, you should be taken to a configuration screen. Here, you will enter a User ID. **Your User ID is your T number without the T or the leading zeros. Example: For T00123456, you would enter 123456.**
4. Press **Log On** to save the settings.

Step 1

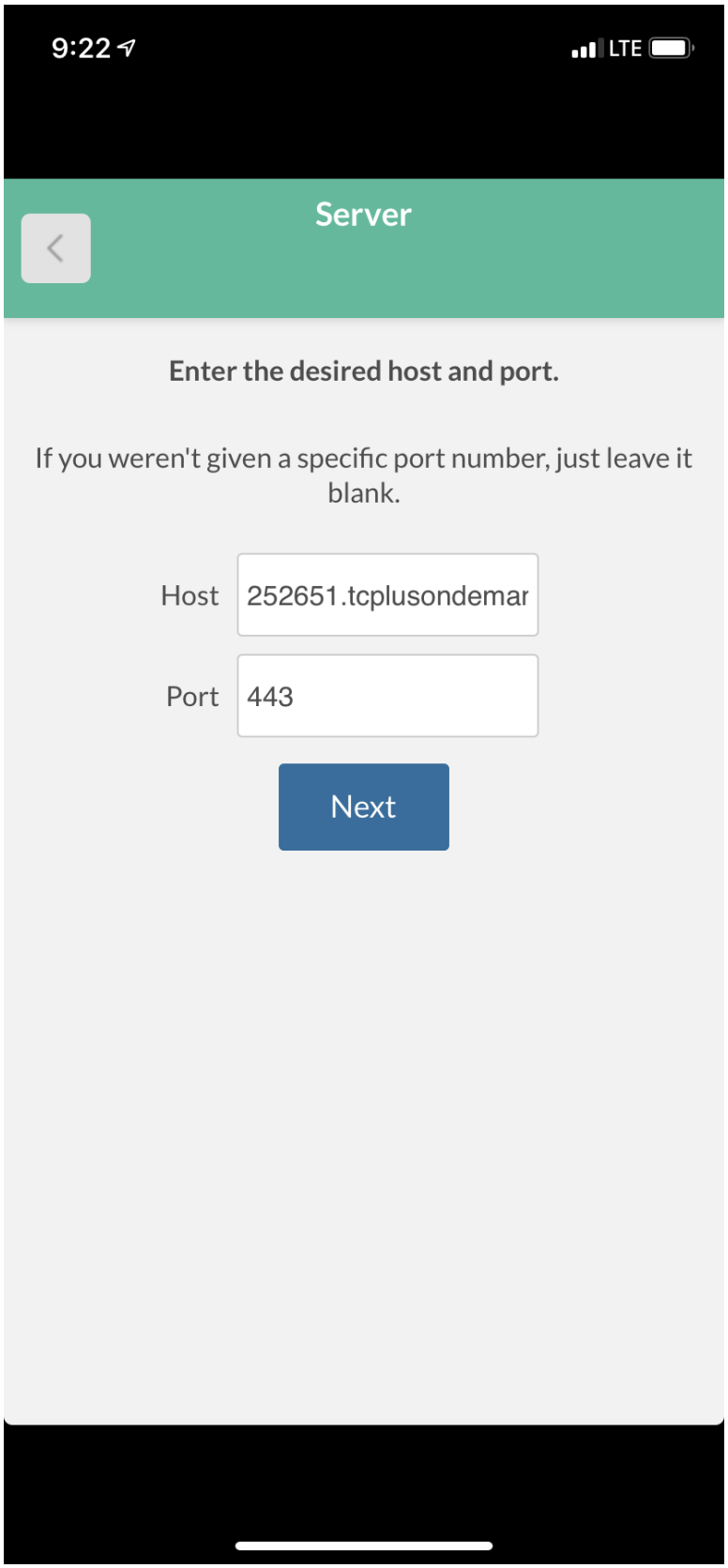

9:22
LTE
MobileClock
TimeClock Plus
This app requires a connection to an external server in order to function. You will need to know the server connection settings to use this app.
Next

Step 2

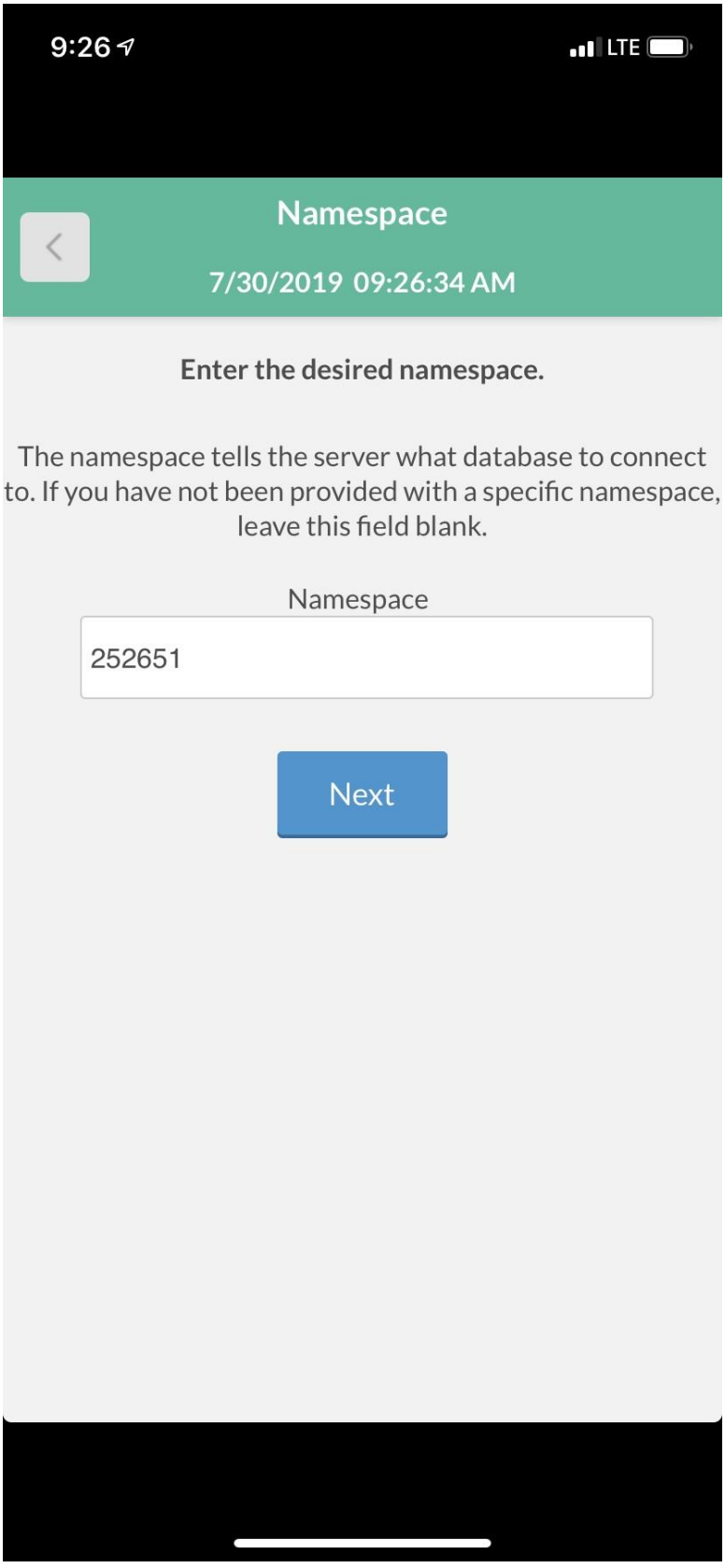


Step 3

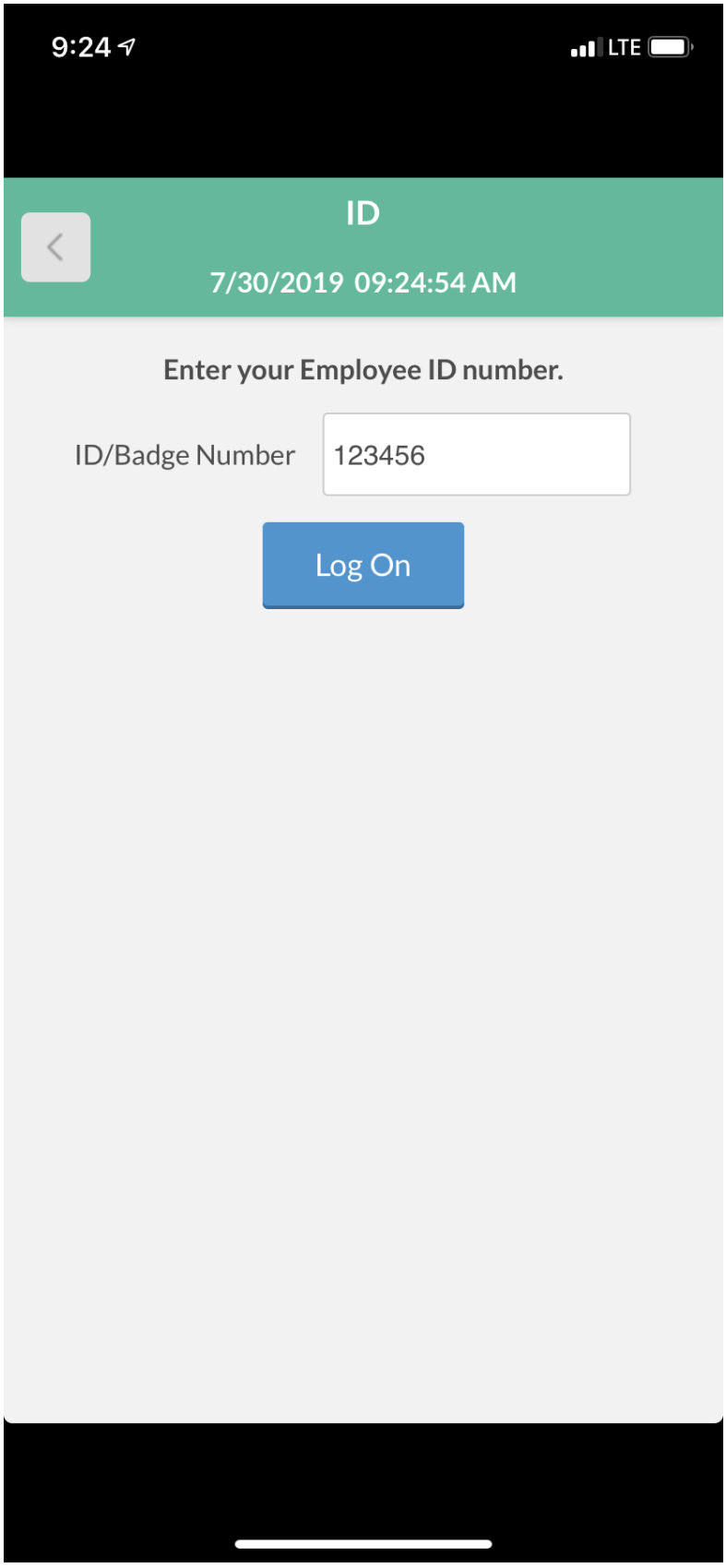
Host: 252651.tcplusondemand.com
Port: 443



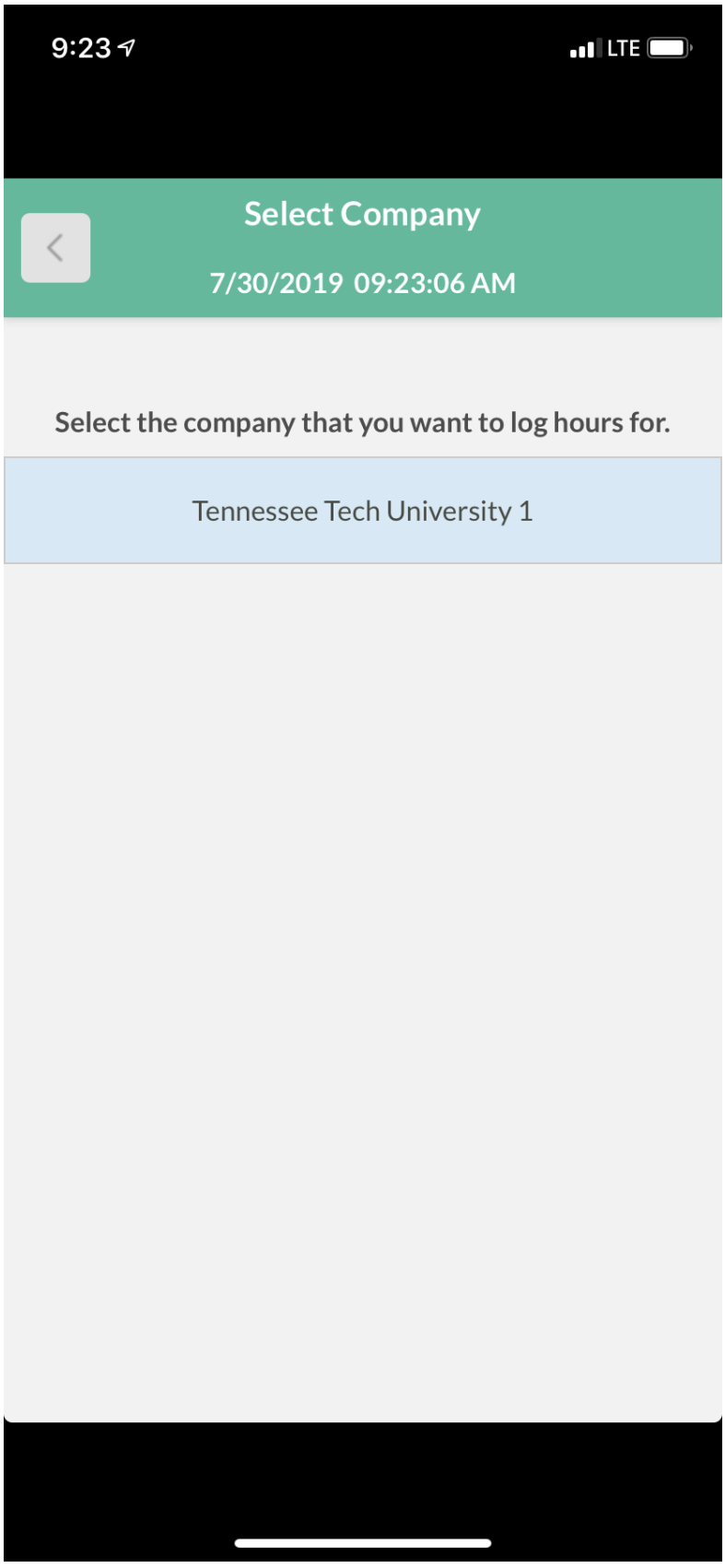
Step 4


9:26
LTE
Namespace
7/30/2019 09:26:34 AM
Enter the desired namespace.
The namespace tells the server what database to connect to. If you have not been provided with a specific namespace, leave this field blank.
Namespace
252651
Next

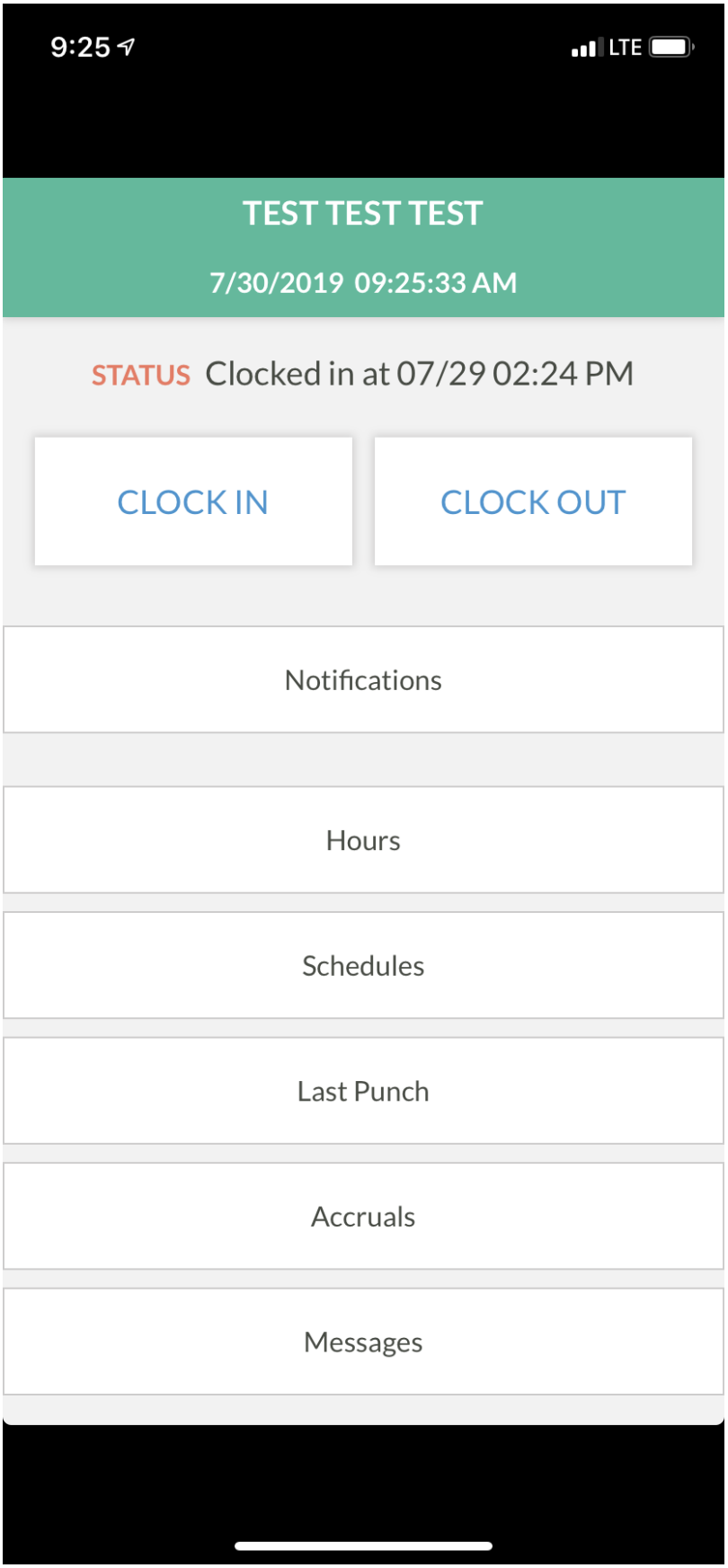
Step 5


9:24
LTE
ID
7/30/2019 09:24:54 AM
Enter your Employee ID number.
ID/Badge Number
123456
Log On

Step 6


9:23
LTE
Select Company
7/30/2019 09:23:06 AM
Select the company that you want to log hours for.
Tennessee Tech University 1

Step 7


9:25
LTE
TEST TEST TEST
7/30/2019 09:25:33 AM
STATUS Clocked in at 07/29 02:24 PM
CLOCK IN
CLOCK OUT
Notifications
Hours
Schedules
Last Punch
Accruals
Messages