

## Institutional Effectiveness

2019-2020

**Program:** Counseling and Psychology MA

**College and Department:** College of Education – Department of Counseling & Psychology

**Contact:** Barry Stein

**Mission:** The Department of Counseling and Psychology has the primary mission of offering strong academic programs in counseling and psychology that serve the community and public school system. The graduate program is designed to prepare people for careers in a variety of helping professions. Instruction is a major component of the academic mission of the department in the graduate programs. A committed faculty serves the programs through instruction, scholarly activity, and service aimed at providing high quality academic experiences for students. The department is strongly supportive of an environment that protects and promotes human welfare and equal opportunity. The department also serves the wider University Community, Upper Cumberland region, State, and Nation through research and public service.

### Program Goals:

- PG 1: Maintain adequate faculty with appropriate expertise to deliver a quality program.
- PG 2: Maintain appropriate facilities and equipment to deliver a quality program and provide faculty with resources needed to succeed.
- PG 3: Maintain sufficient student enrollment at the graduate level to ensure the viability of the program and course offerings.

### Student Learning Outcome:

- SLO 1: Provide appropriate training to produce competent professionals in the concentrations we offer to meet State and national standards.

A departmentally developed curriculum map can be found in Appendix 1 that shows the connections between courses and student learning outcomes.

### Assessment Methods:

*PG 1: Maintain adequate faculty*

1. Faculty credentials - One measure is that faculty credentials meet SACS/COC standards and standards appropriate for other accrediting agencies that evaluate our program (CAPE, CACREP).
2. Student Credit Hours (SCH) generated by psychology courses.
3. IDEA teaching evaluations - An indirect measure of student perceptions of teaching effectiveness is the IDEA system. We would expect teaching effectiveness to meet or exceed the University and National average if we had adequate faculty with appropriate expertise delivering a quality program.

4. Delaware Cost Study - A fourth measure of adequate faculty to maintain a quality program is based on analysis of Delaware Cost Study data involving comparisons educational expenditures per Student Credit Hour SCH in the department to national expenditures in similar programs. The Delaware Cost Study findings also provide a way to compare the research productivity of faculty as measured by the amount of external funding generated across faculty in the department in comparison to national data for similar departments.
5. External Evaluations of Graduate Programs - Our programs are externally reviewed by CAPE and CACREP for accreditation. These external reviews examine the detailed relationship between our courses and the professional standards in the fields our curriculums are designed to prepare students to pursue.

*PG 2: Maintain appropriate facilities and equipment*

1. Assessment of Facilities – There are a variety of means both internal and external to the department including the University evaluation of the condition of every building on campus and plans for maintenance and renovation on a regular schedule. Instructional Technology Services (ITS) sets minimum standards for computer equipment used by faculty and students at the University. Equipment that does not meet this minimum standard in the department is disconnected and replaced. The Departmental faculty are also encouraged to evaluate the facilities, available equipment, research and testing material and services, and identify needs. External program evaluations are also conducted approximately every four years.

*PG 3: Maintain sufficient student enrollment*

1. Number of majors

*SLO 1: Produce competent professionals*

1. Counselor Preparation Comprehensive Examination (CPCE) – Comprehensive exam by the Council for Accreditation of Counseling and other Education Professionals (CACREP) for professional counselors.
2. School Counseling Praxis Exam - ETS test that measures candidate's knowledge and professional practice in School Counseling.
3. Enrolled Graduate Student Survey – The survey is administered annually to all students in the Counseling & Psychology graduate program. Questions ask students to rate Instructor Effectiveness, Relevance of Courses, Clinical Experience, and Real-World Experience.

**Results:**

*PG 1: Maintain adequate faculty*

All faculty credentials for courses taught in this discipline have met SACS/COC standards. These results suggest we are using appropriately qualified instructors in our courses. Student evaluations of teaching in the program generally meet or exceed institutional and national averages when comparing the students' progress on relevant course objectives. This Fall, the mean student evaluation score for our unit was 53, while the IDEA average was 50; in the Spring, the mean student evaluation score for our

unit was 56, while the IDEA average was 50. External evaluations of the graduate programs have been positive and have led to both CAPE accreditation and CACREP accreditation.

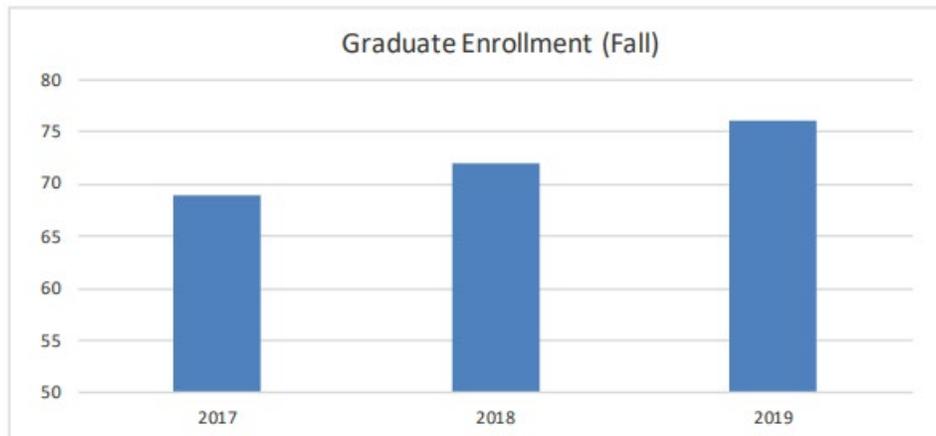
*PG 2: Maintain appropriate facilities and equipment*

There have been reports this past year of high humidity and mold in faculty offices. This information has been shared with facilities and a study was done with outside consultants to evaluate air quality in one of our buildings. The results indicated significant problems with mold throughout the building. HEPA air cleaners were brought in as well as extensive work to identify and correct sources of moisture in the building.

ITS routinely identifies computer systems every year that do not meet minimum specifications for the University that are housed in the department. This year as the COVID-19 pandemic hit, the department upgraded all faculty to laptop computers with office docking stations so that they would be ready to work remotely.

*PG 3: Maintain sufficient student enrollment*

The number of students enrolled in graduate studies in the department has been gradually increasing over the last three years. This increase is associated with three changes we made including: The implementation of a new Fast Track program for undergraduates; a new "careers in psychology" course; and alignment with CACREP standards. Enrollment in the counseling programs has reached capacity until more CACREP counseling faculty are brought onboard.



*SLO 1: Produce competent professionals*

The graduate program continues to meet all requirements for accreditation by CAPE and CACREP.

Results from the CPCE indicate our students perform well and the average is easily within 1 std dev of the national mean. This past year TTU average scores on the CPCE exceeded the national average.

Our external advisory has been very complimentary of program and our graduates who are in high demand.

Counselor Preparation Comprehensive Exam (CPCE)

Year	TTU	National	Std. Dev.
2016-2017	77	85.67	14.07
2017-2018	89.9	87.13	16.79
2018-2019	80.8	84.72	11.24
2019-2020	86.3	81.38	14.73

CPCE Subscores (TTU—National)

Year	Human Growth & Development	Social & Cultural Diversity	Counseling & Helping Relationships	Group Counseling & Group Work
2016-2017	8--10.30	8.38--9.88	10.5--11.40	11.75--11.77
2017-2018	12.70--11.62	10.70--10.30	11.70--11.94	11.6--10.84
2018-2019	12.1--10.33	9.45--9.84	8.55--11.40	9.25--11.74
2019-2020	11.4--11.46	12.1--10.00	11.35--9.41	12--11.29

Year	Career Development	Assessment & Testing	Research & Program Evaluation
2016-2017	8.56--10.34	10.94--9.97	9.82--10.55
2017-2018	8.20--9.38	11.80--10.63	12.90--11.04
2018-2019	10.85--10.31	10.5--9.95	11.7--10.57
2019-2020	9.1--9.92	8.3--8.97	10.75--9.59

Results from the Tennessee Praxis exam for School Counseling and School Psychology indicate that 100% of our students have passed the licensing exam over the last two years on the first attempt. Results from recent enrolled graduate student survey are very positive and show slight increases in several areas. Data weren't collected this past year, due to COVID-19, but we will resume data collection in future years.

Praxis Exam – School Counseling

Year	Number TTU Students Taking Exam	TTU Average Score	National Average	Qualifying Score	TTU Pass Rate
2017-2018	7	177.4	168.9	156	100%
2018-2019	8	174.9	169	156	100%
2019-2020	5	173.2	169.7	156	100%

**Modifications for Improvement:**

EDPY prefixes were changed to PSY in order to better delineate between the counseling and psychology programs for the purpose of improving and clarifying professional identity among the majors. The proposal was approved at our Executive Leadership Council on February 26, 2020 and at University Curriculum Committee on March 26, 2020.

*SLO 2: Produce competent professionals*

CPCE scores in the Group Counseling & Group Work domain improved from the previous year with the added assessment in COUN 6320 – Group Counseling. New instructors will be teaching the COUN 6320 course in the next year, but will continue to provide the additional assessment. We will continue to evaluate students progress in this domain.

**Appendices**

1. Curriculum Map

## Appendix 1: Curriculum Map

Program: School Psychologist (MA)	Alignment to Standards of the National Association of School Psychologists (NASP)				
	Data Based Decision Making	Consultation and Collaboration	Interventions and Instructional Support	Interventions and Mental Health Services	School Wide Practices to Promote Learning
Course & Assignment	2.1	2.2	2.3	2.4	2.5
<b>Background Courses:</b>					
PSY 4050 or PSY 5050 Learning and Cognition			X		
PSY 4100 or PSY 5100 Child Psychology			X		
PSY 4150 or PSY 5150 Psychology of Personality			X	X	
PSY 4200 or PSY 5200 Adolescent Psychology			X		
PSY 4250 or PSY 5250 Introduction to Psychological Testing	X			X	
<b>Required Courses:</b>					
COUN 6300 Introduction to Counseling; Foundations, Ethics, Legal Issues				X	
COUN 6320 Group Counseling				X	
COUN 6360 Counseling Theories and Techniques I				X	
COUN 6362 Counseling Theories and Techniques II				X	
COUN 6800 Practicum				X	
COUN 7600 Psychopathology <b>OR</b>				X	
PSY 5160 Abnormal Psychology				X	
EDPY 7200 Advanced Educational Psychology			X		X
EDPY 7730 Individual Testing	X				
EDPY 6310 Educational Statistics	X				
FOED 6920 Educational Research <b>OR</b>	X				
FOED 6930 Applying Psychological Research	X				

Program: School Psychologist (MA)	Alignment to Standards of the National Association of School Psychologists (NASP)				
	Preventive and Response Services	Family School Collaboration	Diversity in Development and Learning	Research and Program Evaluation	Legal, Ethical, and Professional Practice
Course & Assignment	2.6	2.7	2.8	2.9	2.10.
<b>Background Courses:</b>					
PSY 4050 or PSY 5050 Learning and Cognition					
PSY 4100 or PSY 5100 Child Psychology					
PSY 4150 or PSY 5150 Psychology of Personality					
PSY 4200 or PSY 5200 Adolescent Psychology					
PSY 4250 or PSY 5250 Introduction to Psychological Testing					X
<b>Required Courses:</b>					
COUN 6300 Introduction to Counseling; Foundations, Ethics, Legal Issues			X		X
COUN 6320 Group Counseling					
COUN 6360 Counseling Theories and Techniques I					
COUN 6362 Counseling Theories and Techniques II					
COUN 6800 Practicum					
COUN 7600 Psychopathology <b>OR</b>			X		
PSY 5160 Abnormal Psychology			X		
EDPY 7200 Advanced Educational Psychology					
EDPY 7730 Individual Testing					
EDPY 6310 Educational Statistics				X	
FOED 6920 Educational Research <b>OR</b>				X	
FOED 6930 Applying Psychological Research				X	